

Goal 1: Increase Access to Care and Services

Priorities:

- Increase the number of individuals from priority populations receiving necessary care and services.
- Reduce the number of contacts with OCHD and other County programs to receive services needed (integrate and streamline interactions with community).

Goal 2: Improve Health Equity

Priorities:

- Decrease inequities in services provision.
- Decrease health outcome disparities.

Goal 3: Enrich Community Partnerships

Priorities:

- Increase the number of OCHD programs that are community-informed and community-integrated.
- Expand community partnerships to engage under served populations.

Goal 4: Strengthen OCHD's Workforce

Priorities:

- Improve employee satisfaction
- Improve employee retention
- Expand representation of diverse backgrounds and perspectives across OCHD Divisions and programs.

Goal 5: Enhance Data and Technology Infrastructure

Priorities:

- Increase internal and external accessibility of relevant public health data.
- Ensuring OCHD programs have access to the data, technology, and skills needed to identify priorities, guide approaches, evaluate performance, and track progress toward goals.
- Increase overall efficiency of program operations.
- Reduce the overall usage of paper across the department.