National Participating Pharmacies

Besides the retail drug chains listed below, the Pharmacy Network includes over 18,000 independent pharmacies. Please call 1-877-622-8440 to find out if your independent pharmacy participates in the program.

Onondaga

Brewerton Pharmacy
CVS Pharmacy
Gifford & West Pharmacy
Gold Star Pharmacy
Harrison Center Pharmacy
Harveys Pharmacy
Kinney Drugs At
Franciscan
Kinney Drugs Inc
Kmart Pharmacy
Lyncourt Drug
Main Street Pharmacy of
Marcellus

Medicine Shoppe Pharmacy

N&N Village Pharmacy Inc NCS Healthcare of NY Inc.

Neighborcare

P&C Food and Pharmacy

PHP Health Center

Pharmacy

Price Chopper Pharmacy

Rite Aid Pharmacy

Syracuse Community

Pharmacy Inc Syracuse University

Syracuse University Health Services

Pharmacy

Syracuse VAMC

Target Corporation

Walgreen Drug Store Wal-Mart Pharmacy Wegmans Pharmacy

Cayuga

Kinney Drugs Inc
Medicine Shoppe
Pharmacy
Rite Aid Pharmacy
Rx City Pharmacy Inc
Tops Pharmacy
Walgreen Drug Store
Wal-Mart Pharmacy
Wegmans Pharmacy

Cortland

CHC Pharmacy
CVS Pharmacy
Kinney Drugs Inc
Kmart Pharmacy
Medicine Shoppe
Pharmacy
Price Chopper Pharmacy
Rite Aid Pharmacy
Tops Pharmacy
Wal-Mart Pharmacy

Madison

Canal Town Drug Co Chittenango Pharmacy Crowes Drug Store This is just a partial listing of Onondaga,
Cayuga, Madison, Oswego and Cortland County
pharmacies. If your pharmacy is not listed
please call the ProAct helpdesk at
1-877-622-8440 to confirm that
your pharmacy participates.

DeRuyter Pharmacy
Dougherty Pharmacy
Kinney Drugs Inc
Medicine Shoppe
Pharmacy
P&C Food and Pharmacy
Price Chopper Pharmacy
Rite Aid Pharmacy
Wal-Mart Pharmacy

Oneida

Colonial Pharmacy of Whitesboro Inc. **CVS Pharmacy** Garros Drug Store Hannaford Food and Drug Holland Patent Pharmacy Kinney Drugs Inc **Kmart Pharmacy** Medicine Place of Rome Medicine Shoppe NCS Healthcare NY Inc. Neighborcare Utica P&C Food and Pharmacy Parkway Drugs Inc Pharmacy One Pharmacy Solutions Inc **Prescription Center**

Pharmacy

Randalls Pharmacy

Price Chopper Pharmacy

Rite Aid Pharmacy
RMH Retail Pharmacy
Slocum-Dickson
Pharmacy Inc
Target Corporation
Walgreen Drug Store
Wal-Mart Pharmacy

Oswego

Central Square Health
Center Pharmacy
Kinney Drugs Inc
Kmart Pharmacy
Medicine Shoppe
Pharmacy
P&C Food And Pharmacy
Price Chopper Pharmacy
Rite Aid Pharmacy
Village Pharmacy
Village Pharmacy
Wal-Mart Pharmacy
Wayne Crandall Drug
Wayne Drug
Wayne Pharmacy



Onpoint Plan

MC
CSEA
OCSPA
Captains
Operating Engineers
BTC
NYSNA
LPN
Onpoint Retirees



Onondaga County

Introducing
Your New
Retail and Mail
Order
Prescription
Drug
Benefit Plan

1-877-622-8440

FREQUENTLY ASKED QUESTIONS

When does this plan go into effect?

January 1, 2010

How does the plan work?

- When you receive a new prescription from your doctor take it to your local pharmacy to be filled.
- When you drop off the prescription <u>make sure to also give</u> the pharmacy employee your new card.
- 3. The pharmacist will fill the prescription, give you the medication, and charge you \$7.00 for a generic drug, the greater of \$20.00 or 25% up to a maximum of \$100.00 for a preferred brand drug and the greater of \$35.00 or 35% for a non-preferred brand drug up to a maximum of \$125.00.

What if I want a refill?

If you call in a refill, make sure to speak to a pharmacy employee and let them know that there has been a change in your insurance. When you go to pick up your prescription you will need to show your new card to the pharmacy employee so he/she can process it correctly.

Where can I go to get my prescription filled?

ProAct has a pharmacy network of over 62,000 pharmacies nationwide. This includes all major chains and many independent pharmacies. The back of this pamphlet lists the pharmacies located in Onondaga, Cortland, Cayuga, Oswego and Madison Counties. If you need to find a pharmacy that is not on this list please call the ProAct help desk.

How do I access the member portion of the ProAct website?

Go to proactrx.com
Go to member services
At the log in tab:
= 610494 Bin number
Set up your own user name and password

What will I find on the website?

You will find your formulary listing, network pharmacies, your prescription history, as well as additional helpful drug information.

ONPOINT PLAN

PRESCRIPTION CO-PAYS—RETAIL

- · Generic Drugs = \$7.00
- Preferred Brand Drugs = Greater of \$20.00 or 25% up to a maximum of \$100.00
- Non-Preferred Brand Drugs = Greater of \$35.00 or 35% up to a maximum of \$125.00
- 34-Day Supply Maximum on all prescriptions purchased at the retail pharmacy

PRESCRIPTION CO-PAYS—MAIL ORDER

- · Generic Drugs = \$7.00
- · Preferred Brand Name Drugs= \$20.00
- · Non-Preferred Brand Drugs = \$40.00
- 90-Day Supply Maximum on all medications purchased through mail order

Excluded Drugs:

Cosmetic Meds, Ostomy Supplies, Therapeutic Devices, Tuberculin Syringes, Fertility Drugs, Hair Growth Stimulants, Immunizations, Non-Prescription Vitamins and Nutritional Supplements, OTC Items, Dental Fluoride Preps and Rinses.

Drugs that Require Prior Authorization:

Sexual Dysfunction Drugs , Anti-Obesity Drugs, Growth Hormones, Isotretinoin (Retin A), Acne Products after age 25, any drug with a dollar amount greater than \$1,500 per 34 day supply. If you need to get a prior authorization on a medication, please have your doctor's office or your pharmacist call the ProAct Helpdesk.

Other Restrictions:

Sexual Dysfunction drugs limitations are 6 pills for 25 days or 18 pills in 75 days.

Migraine Medications are covered as follows: Amerge, Frova, Immitrex (Oral), Treximet, 9 pills in 25 days or 27 pills in 75 days, Avert, Relpax 12 pills in 25 days or 36 pills in 75 days, Zomig 6 pills in 30 days. All claims for dependents over the age of 19 will be denied unless indicated otherwise by the Plan. If you have a dependent over the age of 19 who is a full-time student, you must contact your Employee Benefits Department. This Plan will only cover medications that require a prescription and have been approved by the Food and Drug Administration.

Can I get my prescriptions through the mail?

Yes, you have the option of ordering your maintenance medications through ProAct's mail order service, Health Direct Pharmacy Services. Maintenance medications are medications you take every day for an indefinite period of time. If you are not sure if your medication is considered a maintenance medication, please call the ProAct helpdesk at 1-877-622-8440.

What is the benefit of using the mail order service?

If you are taking a maintenance medication you can get a 90 day supply delivered directly to your home for \$7.00 for a generic drug \$20.00 for a preferred brand drug or \$40.00 for a non-preferred brand drug. Please note there are no shipping or handling costs unless you request Express or Overnight delivery.

How do I get started?

Call a customer service representative at Health Directs toll free number at 1-866-287-9885 to set up your mail service pharmacy profile. You will need a new prescription from your doctor for your maintenance medications after 1.01.10. Your doctor can call in your prescription using the Health Direct toll free number or you may mail your profile form and prescription to Health Direct, 31 East Main St., Gouverneur, NY 13642.

How do I order refills for my maintenance medications?

You can order refills through the mail, call in on the Health Direct toll free number or you can order through the website at www.healthdirectpharmacy.com. Please allow 10-12 business days for your prescription to be mailed back to you.

Who should I call with questions?

You may call the ProAct, Inc. Helpdesk, toll free, at 1-877-622-8440 between the hours of 7:00 am and 7:00 pm EST Monday through Friday. For after hours and weekends call 1-888-541-8742.

ProAct, Inc. 29 East Main Street Gouverneur NY 13642