

ATTN: Onondaga County

Policy Questions

Liane_McDonnell@us.aflac.com

443-528-6179

FOR CLAIM ASSISTANCE:

443.797.9482 (phone)

GS.claims@yahoo.com

443.378.8559 (fax)

Or

SmartClaim One Day Pay®

Aflac.com/claims → File Claim Online → Login → My Claims → "Start a SmartClaim"

*** PLEASE NOTE ***

ANY POLICY CHANGES OR ADDITIONS CAN NOT BE MADE VIA PHONE OR VOICEMAIL.
ANY POLICY CHANGE REQUESTS OR ADDITIONS MUST BE PUT IN WRITING & EMAILED TO
GS.claims@yahoo.com

**** ALSO VERY IMPORTANT REMINDER ****

PLEASE DON'T FORGET THAT ALL POLICIES ARE "PRE-TAX" & CANNOT BE CHANGED OR REVOKED
PRIOR TO THE NEXT PLAN ANNIVERSARY DATE, UNLESS DUE TO A QUALIFIED "FAMILY STATUS
CHANGE". PLEASE REMEMBER THIS AN IRS RULE.

Regional Headquarters

ATTN: Onondaga County

502 Washington Ave, Suite 600

Towson, MD 21204

REMINDER:

ALL PLANS ARE FULLY PORTABLE & INDIVIDUALLY OWNED! IF YOU EVER PART WAYS WITH YOUR
COMPANY, YOU CAN KEEP YOUR POLICIES AT THE SAME LOW RATES! **JUST CONTACT US!**