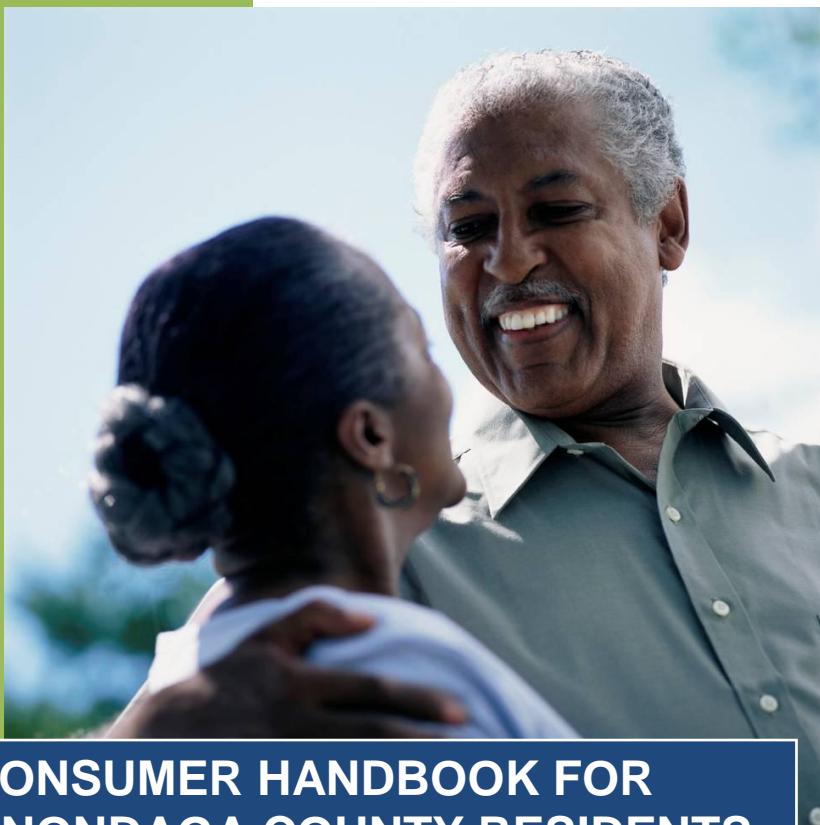


**Consumer
Directed
EISEP**

**Expanded In-Home
Services for the
Elderly Program**



**CONSUMER HANDBOOK FOR
ONONDAGA COUNTY RESIDENTS**

**Consumer
Directed
Care**

CONSUMER DIRECTED EISEP **WELCOME!**



This program, offered by New York State's Office for the Aging and administered by the Onondaga County Department of Adult & Long Term Care Services, Office for Aging will assist consumers aged 60, and over who might otherwise have to go into a nursing home or seriously deplete their resources.

It provides them with services and opportunities that will help them stay in their community and live as independently as possible.

The program also complements and supports the ongoing efforts of family caregivers, and makes the best use of the consumer's personal and financial

resources. By participating in the Consumer Directed Expanded In-Home Services for the Elderly Program (EISEP), the consumer identifies needs, sets priorities, and makes choices that seem best to them.

If the consumer is unable to, independently oversee his/her plan, a friend or relative may be selected (by the consumer) to help.

Program Eligibility

Individuals who are at least 60 years of age who need assistance with at least two daily living skills and who are at risk of nursing home placement may be eligible for this program. There are also income eligibility guidelines for the participants. Program services are available on a sliding scale basis.



Services Provided

A Case Manager will assist the consumer in developing a care plan that identifies services that may assist the individual to remain at home.

Consumer Directed EISEP is committed to empowering the consumer by providing them with the maximum flexibility to choose and control their services and supports.

Its goal is to enhance their ability to live the lives they wish to lead in their communities.

As a consumer, I can choose what services and supports I need to remain in my home:

- Personal Care*
- Housekeeping*

Principles

The following principles are essential to the EISEP program.

1

Consumer Directed EISEP reflects a belief that individuals, when given the opportunity to choose the services they will receive and to direct some or all of them, will exercise their choice in ways that maximize their quality of life.

2

Consumer Directed EISEP includes consumer centered planning to ensure that individuals spend their budget to meet their stated goals.

Principles

3

EISEP Case Managers will provide on-going support to the consumer for the implementation of the care plan and the budget. The consumer's desires and priorities will be respected. Adjustments in the plan will reflect changes that may occur.

4

Consumer Directed EISEP offers the consumer a choice between receiving their services through a Consumer Directed Care model or through a traditional model of care.

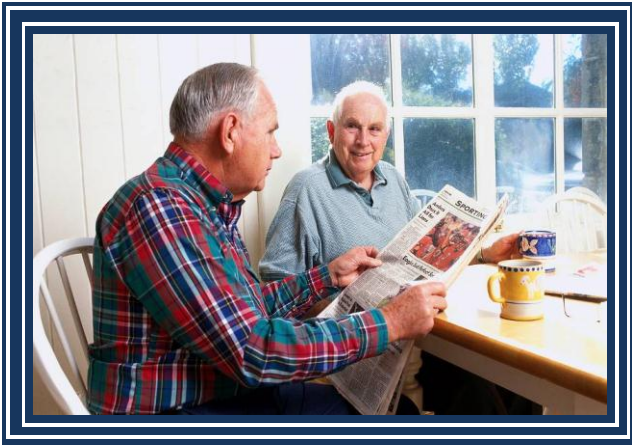
What to Expect

Who should I call if I need information about services available to me in order to live in my community?

Call The Department of Adult & Long Term Care Services, Office for Aging at (315) 435-2362. You will speak to a staff member who will ask you several questions in order to be able to advise you about the options available. This initial phone call may take several minutes, so try to call when you have enough time to provide and receive complete information.

The Screener will ask you questions about your financial, social and health status. Answering completely and honestly will insure that the information you receive will be helpful to you.

If the Screener determines it is appropriate, and you are interested in finding out more about participating, the Screener will make an appointment for a Case Manager to visit you in your home to continue the interview. This visit will occur within ten business days of this phone call.



What happens at the first home visit?

At the home visit, the Case Manager will come to your home. You may have anyone present at this interview that you wish. If you have selected a friend or relative to represent you, they must attend. A Care Coordinator will interview you, assess your situation, and talk about options. This visit may take up to two hours.

The Case Manager from one of our contracted agencies will contact you by phone within one week of this home visit. They will discuss your options at that time and you can decide what you would like to pursue.

If I am offered the opportunity to participate in the EISEP, what will be the process to become enrolled and get services?

The Case Manager will return to your home to talk about your goals, preferences and options. The Case Manager will explain what the program offers and help you to set priorities and make decisions. At the end of the visit, a Care Plan will be completed.

If appropriate, you will be given the opportunity to select an agency to be your Fiscal Intermediary. The Fiscal Intermediary will work with you to carry out the care plan under the agreed upon budget.

Will I have to pay anything?

Consumer Directed EISEP is a cost share program. Your Case Manager will work with you to determine the amount of your co-pay. Voluntary contributions will be accepted from clients not subject to cost share.

Who will make sure my Care Plan is being carried out as agreed?

The Care Plan is based on your wishes, needs and priorities. You are in the best position to know whether those plans are being carried out as expected. If any problems arise, the Case Manager will assist you as much as possible. The Case Manager will contact you every one to two months but you should call the Case Manager if a problem arises or you have any questions. The original Care Plan can be adjusted if needed.

Glossary of Terms

Case Manager

A staff person of an agency that contracts with the Department of Adult and LTC Services who works with the consumer and their representative to develop a plan of care and to then support the consumer in the implementation of the plan.

Consumer Directed Expanded In-Home Services For the Elderly Program (Consumer Directed EISEP)

A NYS program administered by the Onondaga County Department of Adult and LTC Services, Office for Aging to assist consumers who are at risk of nursing home placement to remain at home by establishing a care plan and providing funding to assist these consumers with payment for services.



Consumer Directed Care

The provision of personal care services by a personal assistant under the instruction, supervision and direction of the consumer or the consumer representative. The personal assistant is an employee of an agency but selected by the consumer.

Consumer Representative

An adult to whom a consumer has delegated authority to act in the best interest of the consumer who may be unable to manage the responsibility of directing his/her own services. This person will assume the responsibility of managing the consumer's plan of care and budget for the program.

Cost Share

The care plan and budget is developed with a portion of the budget being the responsibility of the consumer based upon income guidelines.



Fiscal Intermediary

An agency which acts as the employer of Personal Assistants for consumers who select Consumer Directed personal care.

Onondaga County Department of Adult and Long Term Care Services

The Onondaga County Department of Adult and Long Term Care Services offer many services and programs that support the needs of seniors and youth.

**For more information, call
the Department of Adult & Long
Term Care Services, Office for
Aging at (315) 435-2362
www.ongov.net/aging**

**EISEP
New York State's Office for the Aging
Administered by
Onondaga County Department of Adult &
Long Term Care Services
Office for Aging**